



QP Quality Policy

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Navarino Elements' mission is to develop, distribute, and support cutting-edge maritime navigation systems and electronics, providing significant value to customers in the maritime sector. As part of the Navarino Group, we aim to build strong, long-term relationships by offering advanced services and products that meet the needs and expectations of our maritime clients. Navarino Elements' Quality Policy is centered around providing a 5-star experience in the installation, servicing, and support of GMDSS systems, as well as the supply of safety and navigation equipment, ensuring exceptional reliability and performance.

We aim to:

- Provide to our customers services, products and support of the highest quality
- Ensure the continuous improvement of our operations and the uninterrupted success
- Customise and evolve our solutions around the constantly evolving needs of the maritime sector.

To achieve the above, we commit to:

- Show integrity and be trustworthy throughout all the corporate actions and activities
- Engage in smooth and direct communication between Management, executives, staff and all relevant interested parties.
- Select executives and staff with required expertise and support their continuous improvement through training
- Select respected and reliable partners and suppliers who are regularly evaluated
- Honour SLAs for ordering, delivery, installation, after sales support processes and specific Quality of Service rates for our services
- Continuously monitor and immediately comply with Rules, Regulations and national and International Legislation
- Periodically review and improve the efficiency of the Quality Management System processes
- Provide the required resources for the achievement of all the above goals
- Comply with quality, time and financial commitments
- Implement a quality management system certified according to ISO9001:2015 requirements

George Zervos

Chief Executive Officer

